

Aspiration Group



Terms & Conditions

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21. CONTACT US

1. CONTRACT

Our bookings are tailored to your requirements. All bookings are subject to availability and pricing at the time of actual booking.

A binding contract between us and you (the lead name on the booking) is only formed when we issue you with our booking confirmation after having received payment from you, in cleared funds, of either the required deposit or the full price of your holiday (depending on when the booking is made relative to the intended departure date). By making the booking you accept that you have the authority to bind all members of your party to these terms and conditions of booking and you take responsibility as the lead name on the booking to make payment and to receive documentation on behalf of your party.

2. PRICE AND PAYMENT

You will be advised of the current price before your booking is confirmed. Prices quoted can be in GBP, EUR, USD, or any other currency. Please note payments will be calculated using current exchange rates and taking into consideration any currency fluctuations and bank charges

Where any costs cannot be reasonably calculated by us in advance of the conclusion of your contract, we will give you an indication at the time of booking of the type of additional costs which you may still have to bear.

In order to make a booking, a deposit may be required. The amount of deposit varies depending on the nature of your trip and will be confirmed to you before you book. Where bookings include flights with airlines that require full payment in advance of booking, the full price of the flight(s) will be included in the booking deposit and will be chargeable in the event of cancellation as a cancellation fee (see below). The balance payment is due 12 weeks in advance of the intended departure date. If the booking is made less than 12 weeks before departure, the full price of the trip will be payable on booking. Your booking confirmation will advise the balance payment due date. If, following the payment of a deposit at the time of booking, any balance remains unpaid within 12 weeks of the intended departure date, we reserve the right not to issue travel documentation and treat your booking as cancelled. In such circumstances cancellation charges/fees will be applied.

Payments must be made in the currency of the invoice and you will be responsible for any bank charges that may be incurred. Payments can be made by bank transfer, debit or credit card. In all cases, a booking will not be confirmed until we are in receipt of cleared funds.

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3. INSURANCE

It is essential and a condition of booking with THE ASPIRATION GROUP that you take out a comprehensive travel insurance policy to cover you before, during and after your trip. This may include cancellation insurance, which could cover your booking, or part thereof, as a consequence of Unavoidable and Extraordinary Circumstances. We will not be responsible for any costs incurred by you or any member of your party before, during or after your trip as a consequence of inappropriate or insufficient travel insurance being purchased.

4. PASSPORTS, VISAS AND HEALTH FORMALITIES

Most countries now require passports to be valid for at least 6 months after your return. It is your responsibility to ensure that you and your party will be able to obtain, and will be in possession of, all necessary travel documents/visas in advance of travel. It will also be your responsibility to ensure that you and all members of your party will be able to comply with all health formalities for the destination or transit countries concerned. We will not accept liability if you or any member of your party is refused entry onto any transport or into any country due to failure on your/their part to carry correct documentation or to comply with relevant health formalities.

If you or any member of your party have any disability, reduced mobility or medical condition, it is extremely important that you tell us before you book in order that we can ensure that the travel experience you are interested in is appropriate to and safe for your needs and make the necessary arrangements to make your experience go safely and smoothly. All health and mobility information will be only be used in order to advise you in relation to your booking and for passing to suppliers of your travel experience in accordance with our Privacy Policy.

5. INFORMATION

Whilst we make every effort to ensure that the information on our website is accurate and not misleading, it may have been published many months before your travel experience takes place and may be subject to change. We reserve the right to make changes to the website and any information it contains at any time.

6. AMENDMENT, TRANSFERS AND CANCELLATION BY YOU

Any cancellation or amendment request must be sent us in writing to our postal address or by email to travel@theaspirationgroup.com and will not take effect until you have received acknowledgement from us that we have received your request.

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(a) Amendment

If after our booking confirmation has been issued, you wish to change your travel arrangements in any way, we will do our best to assist you in amending your arrangements after booking, but, subject to your right to transfer under the following paragraph, we cannot guarantee that this will always be possible. Any request for changes must be in writing from the person who made the booking. You may be asked to pay an administration charge of £100 or equivalent in other currency, as specified by THR ASPIRATION GROUP, in addition to the costs we incur in making those amendments. If we are unable to make the amendments and you decide to cancel, we may require you to pay us cancellation charges.

(b) Cancellation

Any cancellations requested by you, must be communicated to us in writing. We will accept notification of cancellation by email, on the understanding that you agree and accept that where you are shown as the sender of the email, we will be entitled to assume that such email has been sent by you.

Cancellations may incur cancellation charges depending on how much notice you give us prior to the departure date. Cancellation charges represent our reasonable costs of terminating your contract based on the time of termination of the contract before the start of your trip and the expected cost savings and income from alternative deployment of the travel services where available.

If you cancel your trip more than 12 weeks before your intended departure date (i.e. before the balance due date), the cancellation charge is likely to be the amount of your deposit (including any increased deposit payable as a result of the booking of scheduled flights, see above) although it could well be significantly more. Charges for cancellation after the balance due date will usually be significantly more than the deposit amount and will vary due to the complex nature of our travel itineraries. Cancellation charges are likely to increase the closer to departure date that the cancellation is made and may well be up to 100% of the total price of your booking and you should contact us as soon as possible.

Please note that if the reason for your cancellation is covered under the terms of your insurance policy, you may be able to reclaim some or all of the cancellation charges. Please again note that it is a condition of confirming a booking with us that you hold appropriate travel insurance to cover cancellations of your trip, or part thereof, including for reasons which are beyond THE ASPIRATION GROUP's control (such as Unavoidable and Extraordinary Circumstances). Please speak to your insurance provider.

In all cases, where cancellation results in us making a refund payment to you, such payment will be made to you as the lead and contracting member of your party, or any substitute lead and contracting member of the party (see above). This will be the case regardless of which members of the party make the deposit and balance payments for the booking.

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7. AMENDMENTS AND CANCELLATION BY US

(a) Amendments before departure

We may occasionally have to make amendments to your proposed trip and may do this at any time. Occasionally, it is necessary for us to make changes after your booking has been confirmed. If we are constrained by circumstances beyond our control to alter significantly any of the main characteristics your travel services or cannot fulfil your special requirements that we have accepted in your booking confirmation, ("Significant Change"), we will notify you as soon as possible.

b) Cancellation by us

Whilst we hope we will never have to cancel your trip; this is very occasionally necessary and we reserve the right to do so. We will do our best to offer alternative arrangements of a comparable or better quality. Any refund to you may be less than your original payment, although all efforts will be made by us to ensure that this is not the case. Kindly ensure that you hold appropriate cancellation insurance for such situations, including for reasons which are beyond THE ASPIRATION GROUP's control or for reasons due to Unavoidable and Extraordinary Circumstances.

(c) Unavoidable and Extraordinary Circumstances

Unavoidable and extraordinary circumstances (also known as Force Majeure) means a situation beyond the control of a party the consequences of which could not have been avoided even if all reasonable measures had been taken by that party ("Unavoidable and Extraordinary

Circumstances"). Unavoidable and Extraordinary Circumstances will usually include, but are not limited to, war, threat of war, border closures, airport closures, airspace closures (as well as other air traffic management decisions which may give rise to long or overnight delays or cancellations of one or more flights), the inability of airline(s) to operate flights due to loss or restriction of air traffic or transit rights or the right of airline(s) to enter any airspace, serious security problems such as riots, civil disturbance or unrest due to political instability or terrorist activity (actual or threatened), industrial disputes, technical or maintenance problems with transport, machinery or equipment, power failure, outbreak of serious disease (including epidemics) at the travel destination (or transit countries), natural or nuclear disaster, fire, flood, drought, earthquake, or adverse weather conditions (actual or threatened).

(d) Brexit Implications

Brexit Implications: please note that certain Packages and/or Travel Arrangements may be affected as a result of the United Kingdom's decision to leave the European Union. This could include an unavailability of certain flight routes, access to certain ports and airports and changes to the visa requirements of British citizens travelling to, within or through the EU. This is something we will

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continue to monitor and will advise you as soon as possible if we become aware of any confirmed bookings that will be affected. However, since this is something which is completely unprecedented and outside our control, we would treat any such changes as Unavoidable and Extraordinary Circumstances, and whilst we will endeavour to provide suitable alternative arrangements or refunds where possible, we will not be liable to pay you any compensation.

8. CANCELLING – FOREIGN, COMMONWEALTH & DEVELOPMENT ('FCDO')

ADVICE AND COVID 19

Where you are choosing to travel to a destination subject to the FCDO advisory against non-essential travel, you accept that once your booking has been confirmed, if you decide not to travel due to the FCDO advisory, you will have to pay our standard cancellation charges as shown Section 6 in Booking Conditions – you are not entitled to cancel and receive a full refund in these circumstances, as it is assumed, and you confirm that you have made your booking with full knowledge of the FCDO advisory against non-essential travel.

Where your chosen destination is exempt from the FCDO advisory against non-essential travel at the time of booking but is subsequently removed from the FCDO exemption list and at that point becomes subject to the FCDO advisory against non-essential travel, you accept that you will not have the right to cancel your booking and receive a full refund. If you choose to no longer travel in these circumstances, you will have to pay our standard cancellation charges as shown in Section 6 these Booking Conditions, as you made your booking with full knowledge of the risks of travelling during the Covid-19 pandemic.

Please note that we will have no liability for any refunds, compensation, costs, expenses, or other losses of any kind incurred by you (including, where applicable, the cost of medical treatment), in the following circumstances:

(a) If you, or anyone in your booking party, test positive for Covid-19, or are notified or otherwise become aware that you have, or suspect you may have, come into close contact with someone who has tested positive for Covid-19 (or where they otherwise suspect they may have Covid-19) and have to self-isolate for a period of time.

If this happens within 14 days of your departure date, you must contact us immediately as you may no longer be able to travel. We will offer you the following options where possible and subject to availability:

- Postponing your holiday to a later date. We will notify you of any impact on the price the postponement may have (please note that you may have to pay full cancellation charges on some elements of your holiday, such as the flight, as well any increase in cost imposed by suppliers);

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- If not everyone on the booking is affected, you will have the right to transfer your place on the holiday to another person nominated by you, subject always to compliance with the requirements within our Booking Conditions;
- Cancelling your booking, in which case we will impose our standard cancellation charges as at the date of cancellation by you. You may be able to claim these costs back from your travel insurance – please check your policy wording.

If this happens whilst you are on your Package, please notify us immediately and we will provide such reasonable assistance as we can in the circumstances. However, we will not be responsible for covering the cost of any curtailment of your Package, Travel Arrangement, missed transport arrangements, additional accommodation required, or other associated costs incurred by you. Your travel insurance may cover some of these costs for you – please check the policy wording.

(b) You fail any tests, checks or other measures imposed by a supplier, airline, port or airport, border control authority or other government body or local authority or fail to submit for testing or assessment when requested to do so, and as such you are denied boarding, entry to the destination, access to the travel services or you are otherwise unable to proceed with your Package or Travel Arrangement, or any part of the Package or Travel Arrangement, or you are required to self-isolate within the destination. Your travel insurance may cover some of these costs for you – please check the policy wording.

9. PERFORMANCE OF PACKAGE

For “flight only” bookings (i.e. a confirmed booking which includes only flight tickets, and where no other significant travel related service has been confirmed in association with the flight ticket booking within 24 hours of the flight ticket being confirmed), the terms and conditions for travel package arrangements do not apply.

For package trips we are liable to you for the performance of the travel services included in the package travel contract (whether those services are to be performed by us or by other travel service providers) – see Section 9.

If after departure you perceive any lack of conformity (as defined in Section 9 below) during the performance of your package travel contract, you must inform us without undue delay. We will remedy any lack of conformity within the reasonable period that you require, unless that is impossible or entails disproportionate costs, taking in account the extent of lack of conformity

and the value of travel services affected. If we do not remedy the lack of conformity within the reasonable period you require, you shall be entitled to an appropriate price reduction for any period of lack of conformity and to appropriate compensation for any damage sustained as a result, in accordance with Section 9.

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If we are unable to provide a significant proportion of your trip whilst you are away, we will offer you suitable alternative arrangements of, where possible, equivalent or higher quality than those specified in the contract, at no extra cost to you, for the continuation of your trip. Where the proposed alternative arrangements result in a package of lower quality than that specified in the package travel contract, we shall grant you an appropriate price reduction.

If a lack of conformity substantially affects the performance of the package and we fail to remedy the lack of conformity with the reasonable period you specify, you may, where appropriate, request a price reduction and/or compensation for damages in accordance with Section 9. Note that Unavoidable and Extraordinary Circumstances may make alternative arrangements unfeasible.

If we are unable to make alternative arrangements or you reject the proposed alternative arrangement according to the above conditions, where appropriate, you are entitled to a price reduction or compensation for damages, or both, in accordance with Section 10 without terminating the travel contract. Note that Unavoidable and Extraordinary Circumstances may make alternative arrangements unfeasible.

Unless Unavoidable and Extraordinary Circumstances make this unfeasible, if your package contract includes transport, we will also provide you repatriation with equivalent transport without undue delay and at no extra cost to you.

If we are unable to ensure your return as agreed in the package travel contract because of Unavoidable and Extraordinary Circumstances, we will bear the cost of necessary accommodation (if possible of an equivalent category) for a period not exceeding 3 nights per traveller. The limitation to 3 nights' accommodation does not apply to persons with reduced mobility, provided that we have been notified of their particular needs at least 48 hours before the start of the package.

10. FINANCIAL PROTECTION

THE ASPIRATION GROUP are members of the with ABTA (Association of British Travel Agents - Y6160, P8171) and hold an ATOL licence (10997). Monies paid to us by you are held in a trust account and are not released to us until you commence your Package.

We provide full financial protection for our Packages by way of our Air Travel Organiser's Licence number 10997, issued by the Civil Aviation Authority, Gatwick Airport South, West Sussex, RH6 0YR, UK, telephone 0333 103 6350, email claims@caa.co.uk. When you buy an ATOL protected flight or flight inclusive package from us you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong.

We will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where we can't do so for reasons of insolvency, an alternative ATOL holder may provide

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you with the services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable).

If we are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

When you book with a Member of ABTA, you can access a comprehensive range of support, protection and expertise should you need it. Package holidays sold to you in the European Economic Area (EEA) by ABTA Members are financially protected so that if your travel company fails, you'll be able to continue your holiday as planned or get your money back.

Package holidays that are for less than 24 hours, or are for business travel, may not be protected.

11. OUR LIABILITY TO YOU: PRICE REDUCTION AND COMPENSATION FOR DAMAGES

For package trips, we are responsible for the performance of the travel services included in your package travel contract and we will use reasonable skill and care to provide the services or facilities that form part of your booking with us. We will be liable to compensate you if we fail

to perform or improperly perform your package travel contract (defined as a "lack of conformity").

You will be entitled to an appropriate price reduction for any period during which there was a lack of conformity, unless we prove that the lack of conformity is attributable to you.

You are also entitled to receive appropriate compensation from us without delay for any damage which you sustain as a result of any lack of conformity. However you shall not be entitled to compensation for damages if the lack of conformity is:

- attributable to you;
- attributable to a third party unconnected with the provision of travel services included in the package contract and is unforeseeable or unavoidable; or
- due to Unavoidable and Extraordinary Circumstances.

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Except in cases involving death, illness or injury, damage caused intentionally or negligently, in any other case where liability may not be limited by law, or in cases which are subject to the international conventions referred to below, our liability for compensation shall be limited to a maximum of three times the total price of your package (not including amendment charges). We shall have no liability for any loss of business or profits or any other indirect loss or damage.

Our liability to you (and your party) is also limited in accordance with the international conventions set out below as if we were a carrier under the relevant conventions as applicable. These conventions limit the amount of compensation that passengers can claim for death, injury, illness, and loss, damage, delay in the transportation of luggage and personal belongings. The terms of the relevant conventions are expressly incorporated into your contract and copies of the applicable conventions will be provided by us upon request. The relevant international conventions are:

- a) in relation to carriage by air, the Montreal Convention;
- b) in respect of carriage by rail, the Berne Convention; and
- c) in respect of carriage by sea, the Athens Convention.

All carriage (by land, air and sea) is subject to the terms and conditions of carriage of the actual carrier. These may limit or exclude liability. These are expressly incorporated into your contract with us. Our liability will not exceed that of any carrier.

Hotels and other tourist services included in your trip are arranged by us with local suppliers who may themselves engage the services of local operators. Standards of hygiene, accommodation and transport in many countries where we organise trips are often lower than what you might be accustomed to. We will at all times endeavour to appoint reputable suppliers. The terms and conditions of hotels and other providers will be applicable and are expressly incorporated into the contract. These may limit or exclude their liability. Local standards of the relevant country will be relevant in assessing performance of the services being performed in that country. In the event of any complaint, the contract will be regarded as having been performed if local standards relating to those services have been satisfied even if the laws of Israel have not been met.

12. ASSISTANCE

Whether or not we are liable for compensation, we will always provide you with appropriate assistance without undue delay if you are in difficulty. This will include providing appropriate information on health services, local authorities and consular assistance, assisting you to make distance communications and helping you to find alternative travel arrangements. We may charge you a reasonable fee for such assistance if the difficulty is caused intentionally by you or through your negligence.

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13. FLIGHTS

Please ensure that all your travel, passport, visa, health and insurance documents are in order and note that both your final destination and any transit country/countries may have specific visa/passport/health/insurance document requirements. Always arrive in plenty of time for checking in at the airport. It may be necessary to reconfirm your flight with the airline prior to your departure. Please ask us for at least 72 hours before your outbound flight. You should take note of any reference number or contact name when reconfirming. If you fail to reconfirm you may be refused permission to board the aircraft and you are unlikely to receive any refund.

Where a flight is changed, delayed or cancelled or you are denied boarding of an aircraft for any other reason, you may be entitled to claim compensation from the airline under Regulation (EC) 261/2004. Full details are available at European airports and from airlines. You must lodge any claim for compensation under this Regulation directly with the relevant airline. We are not an air carrier and will have no liability to you in relation to the above Regulation. Please note that any compensation you obtain under these Regulations does not give you an automatic right to obtain compensation from us. Your right to compensation from us is set out in Sections 8 and 9 above. If any payments to you are due from us, any payment made to you by the airline will be deducted from that amount to avoid overcompensation (see also Sections 8 and 9 above)

14. IF YOU HAVE A COMPLAINT

If you perceive any lack of conformity during your trip, please inform our representatives or the relevant supplier (e.g your hotelier) immediately who will endeavour to put things right. If your complaint is not resolved locally, please contact us so that we can remedy the problem and make any alternative arrangements that may be necessary. If the problem is still not resolved upon your return, please write to us within 28 days of your return to THE ASPIRATION GROUP LIMITED - Suite B, The White House, 93A Lichfield Street, Tamworth B79 7QF, giving your booking reference and other information. If you fail to follow this procedure, we will have been deprived of the opportunity to investigate and rectify your complaint at the time the problem occurred and this may affect your rights under this contract.

15. SPECIAL REQUESTS

Whilst we will endeavour to comply with any special requests we receive (such as specific airline seating, dietary requirements or specific rooms and will pass any special requests to the relevant supplier. However, we are unable to guarantee compliance with such requests and are not liable for any loss suffered in the event of such requests not being complied with.

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16. EXCURSIONS AND ACTIVITIES

Where excursions and/or activities are booked and paid for in advance as part of the price of the trip and detailed on our booking confirmation, these will form part of the package contract with us. We undertake to use reasonable skill and care in selecting suppliers who provide excursions and activities as part of your contract.

Any excursions and/or activities that you decide to purchase at any time from a local supplier or third party once your trip has commenced, will not form part of your contract with us. Your contract for such excursions/activities will be made with the relevant supplier or third party and on that party's terms and conditions and we have no liability whatsoever for the performance of that excursion or activity.

17. DATA PROTECTION

In order to enable us to process and fulfil your booking, we will ask you to provide us with personal information including name, address, email address, telephone number, details of group members that are travelling, we well as any special needs, health, medical, mobility or dietary requirements. to THE ASPIRATION GROUP LIMITED. Is the data controller of any personal information that you provide to us.

In order to ensure that your trip is appropriate or your specific needs that you have disclosed tous, for example, a medical condition or reduced mobility, we or the suppliers of your travel arrangements may require further details. We will ask for your explicit consent to collect and share this information as necessary with the suppliers of your travel arrangements in order to fulfil your booking.

We may pass personal information that you provide to us (including health and mobility information as explained above) on to relevant suppliers of your travel arrangements such as airlines, hotels, transport companies and local tour operators and destination management companies as necessary to fulfil your contract.

In order to process and fulfil your contract, your personal information may also be provided to public authorities such as customs and immigration, security and/or credit checking companies, credit and debit card companies and government and enforcement agencies if required by them in order for us to fulfil your booking, or as required by law. Your personal information may be shared with the police or other law enforcement or crime prevention agencies for security purposes.

If you are travelling to, or via, the US, the US Customs and Border Protection require us to provide them with your personal information for the purposes of preventing and combating terrorism and other transnational serious crimes. International travellers who are seeking to travel to the US under

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the Visa Waiver Programme (VWP) are now subject to enhanced security requirements and will be required to complete an ESTA (Electronic System for Travel Authorisation) 72 hours before departure and pay an administrative fee. This can be completed on the following website: <https://esta.cbp.dhs.gov/>.

18. JURISDICTION

These Booking Terms and Conditions and any agreement to which they apply are governed in all respects by English law. We both agree that any dispute, claim or other matter which arises between us out of or in connection with your contract or booking will be dealt with exclusively by the Courts of England and Wales only (unless you live in Scotland or Northern Ireland, in which case you can bring proceedings in your local court under Scottish or Northern Irish law, as applicable).

19. DOCUMENTATION

We will endeavour to send your tickets, hotel vouchers and final information regarding your trip approximately 1 weeks prior to departure by our travel application, which is tailor-made for your trip – you will receive your unique logins via e-mail. You may also receive this information via email if preferred. Once documents leave our offices, we will not be responsible for their loss unless such loss is due to our negligence. If tickets or other documents need to be reissued all costs must be paid by you.

20. THIRD PARTY – TRAVEL ARRANGEMENTS

This section only applies where you have booked Travel Arrangement(s) with a third-party Supplier acting as Principal and where we are acting as Agent. Your contract will be with the Principal Supplier and their booking conditions will also apply.

If you purchase accommodation only or any other single element Travel Arrangement at the time of booking, your contract for your confirmed accommodation may be with the accommodation provider(s) and/or the Travel Arrangement Principal Supplier and no-one else. In such circumstances, we act solely as agent for that Principal Supplier. The Principal Supplier's terms and conditions will apply to your contract. When making your booking we will arrange for you to enter into a contract with the Principal Supplier(s) (e.g. tour operator/airline/cruise company/accommodation company) named on your Confirmation Invoice(s). As agent we accept no responsibility for the acts or omissions of the Principal Suppliers or for Travel Arrangements or services provided by them. The Principal Supplier's terms & conditions will apply to your booking, and we advise you to read these carefully as they do contain important information about your booking. Please ask us for copies of

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these if you do not have them. In the event of any conflict between these Booking Conditions and the Principal Supplier's separate booking terms and conditions, these Booking Conditions will prevail. All Travel Arrangements which we provide, or which are sold through us are not an offer by us to sell any Travel Arrangements, but an invitation to you to make an offer to the Principal Suppliers of the arrangements. We are free to accept that offer on behalf of those Principal Suppliers or to reject it.

As agent, our responsibilities are limited to making your booking in accordance with your instructions. We cannot and do not accept any liability whatsoever for any improper performance of the service supplied by the Principal Supplier including but not limited to the Travel Arrangement itself, for any information concerning the Travel Arrangement which we pass on to you in good faith, for the performance of your contract by the Principal Supplier or for the acts or omissions of the accommodation provider, its employees, agents or suppliers or any other person or party in any way connected with the accommodation. The Principal Supplier will be set out in your confirmation documents, and where relevant, your ATOL Certificate.

21. CONTACT US

Our normal office hours are 9am until 5pm weekdays. To contact us via email please use info@theaspirationgroup.com

Our head office of business and for any correspondence THE ASPIRATION GROUP LIMITED - Suite B, The White House, 93A Lichfield Street, Tamworth B79 7QF.

Our registered address is THE ASPIRATION GROUP LIMITED of 8th Floor Becket House, 36 Old Jewry, London, United Kingdom, EC2R 8DD – 05528305.

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